

Member Services Team – Individual Pension Conversation Feedback 1st October – 31st December 2020

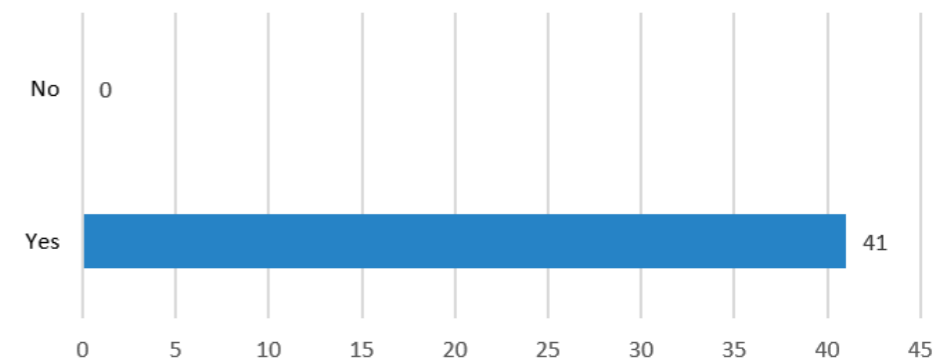
Members feedback on the following areas

How would you rate the officers general knowledge and skills?

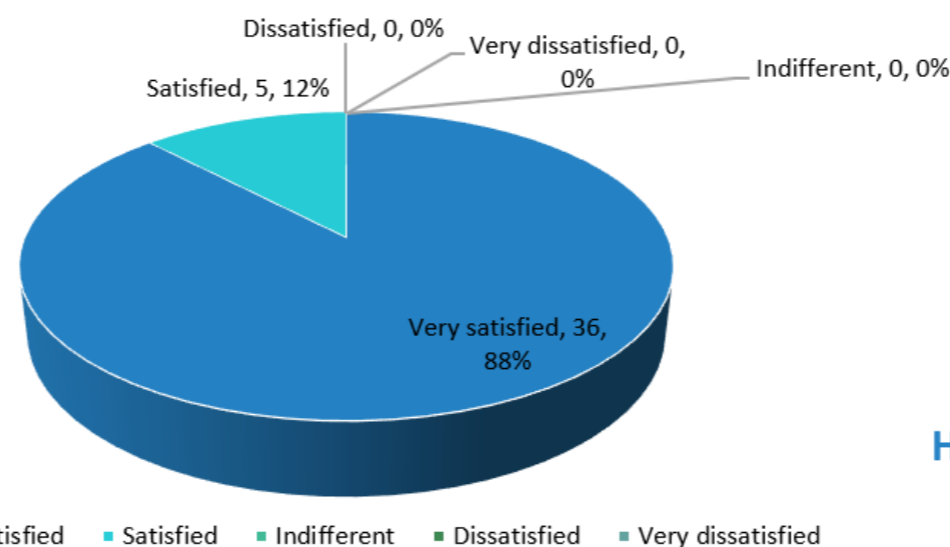


Members surveyed in October - December 2020

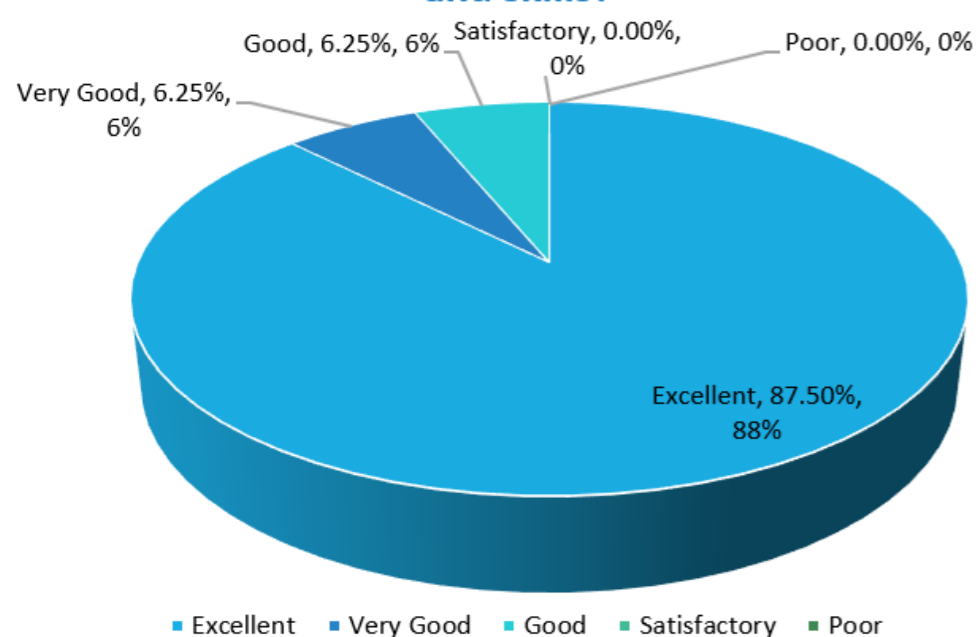
Would you recommend a colleague to attend this type of event?



How satisfied are you with the overall service you have received from the West Midlands Pension Fund?



How would you rate the officers general knowledge and skills?



How satisfied are you with your most recent interaction with the WMPF?

